

# **LONDON ROCK SUPPLIES LTD**



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## **STATEMENT OF QUALITY**

London Rock Supplies Ltd, and its sister company, London Rock Southern Ltd are privately owned and have been committed to serving the construction industry since 1996. Through forward thinking and innovation the company has grown considerably and we are committed to continually improving the quality of service we offer.

Our company ethos is that of accountability, commitment, innovation, teamwork and, perhaps, the most important, a 'can do' approach to the services we offer. We work with our clients to deliver solutions which, whilst not comprising on safety, quality, service delivery and customer care, also offer the most cost effective solutions.

Customer satisfaction is vital to our past and future achievements, and to this end there is a strong 'hands on' management approach in all areas. This has enabled the Company to secure repeat work with a number of clients and the relationships built with these clients continue to go from strength to strength. Strong communications are crucial from the very beginning of a project thereby achieving a successful completion. Our customers know that they can rely upon us for a fast, friendly response to their enquiries; local product knowledge and strong relationships with a wide range of hauliers and owner-drivers.

Alongside this we recognise there is a responsibility of the industry to minimise its impact on the environment, and we are committed to conducting our business in such a way that strives to protect the environment. Sustainable resources are a key issue and we specialise in providing recycled alternatives to quarried materials whether it be MOT Type 1 sub base, draining or capping materials and there is always a recycled alternative that can be backed up with the appropriate certification to prove its suitability. In addition, we regularly visit our suppliers and their sites to ensure the quality and integrity of the materials we are supplying. Our aim is the provision of the highest quality and most sustainable materials by working closely with our customers, clients and other partners in the supply chain to find the best solution available.

Our team constantly reviews any new government legislation particularly those regarding landfill. We make it our priority to recycle as much waste as possible thereby avoiding landfill and enabling our customers to benefit from reduced disposal prices and having peace of mind that materials have been treated and recycled prior to landfill.